

FOR PLAN MANAGERS

What your participant signed up for

A short reference for the indi invoice you just received: what indi is, the line items it claims under, and why it meets the reasonable & necessary test.

1 WHAT INDI IS

indi is a digital support platform used by Australian families with NDIS-funded children. It helps parents track therapy goals, coordinate the child's care team, and document developmental progress between clinical sessions, building parent capacity to plan and coordinate supports throughout the NDIS journey.

2 NDIS FUNDING CATEGORY

indi sits under Capacity Building

The primary line item we recommend:

RECOMMENDED**15_038_0117_1_3****Training For Carers / Parents**

Capacity Building, Improved Daily Living

\$80.06 / hr • 2025–26 NDIS Price Guide • non-quotable, no OT assessment required**THREE FALLBACK CODES, ALSO LISTED ON THE INVOICE IF THE PARTICIPANT HAS FUNDING ELSEWHERE**

CODE	WHAT IT COVERS
15_035_0106_1_3	Assistance With Decision Making, Daily Planning and Budgeting (\$70.23/hr)
03_090000911_0103_1_1	Consumables, Low Cost AT subscription service
05_222229111_0124_1_2	Assistive Technology, communication and accessibility subscription service

3 WHY THIS MEETS REASONABLE & NECESSARY

Connected to disability

Parent education and capacity-building to support a child's disability-related needs.

Related to plan goals

Aligned with typical paediatric NDIS goals: parent capacity, communication, daily living.

Evidence-based and clinician-monitored

Structured platform used between therapy sessions to extend therapy gains.

Clean audit trail

Every parent action, clinician note, and goal update is timestamped and exportable. If NDIA queries a claim, the evidence is there.

Value for money

Under \$100 per year vs. the \$80.06/hr training rate. One paid hour of 15_038 covers the participant for the whole year.

4 WHAT YOU'LL SEE ON THE INVOICE

- 12-month indi subscription (annual, single line).
- 21-day payment terms (NDIS standard).
- Payable by AU bank transfer. Bank details and reference are on the invoice (Stripe issues, payment is direct).
- All four bucket codes listed in the line description. Pick the one the participant has funding in.

ISSUED BY

Indi Soft Pty Ltd

ABN

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REGISTERED OFFICE

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